

New Faculty & Academic Staff Technology Orientation

MSU Information Technology



Information Technology
MICHIGAN STATE UNIVERSITY

Get Started

- NetID (*MSU login to online systems*)
- Spartan Card (*physical MSU credential*)
- Multi-factor Authentication

tech.[msu.edu](https://tech.msu.edu/orientation)/orientation

Collaboration Tools

- Microsoft 365 (*we call it Spartan 365*)
 - Teams
 - OneDrive
 - OneNote
- Zoom
- G-Suite for Education
- Kaltura MediaSpace
- D2L Brightspace



MSU IT Service Desk

- Password resets & accounts
- General IT support
- Learning & instructional systems
- New Student Information System (SIS)
- Network & telecom
- Computers & IPF mobile devices
- Classroom support

7 a.m. - midnight

517-432-6200

tech.msu.edu/support/help



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Tech Store

- Centrally located at the Computer Center
- Apple & Dell partners
- Educational pricing
- Onsite tech consultation
- Safeware insurance



Teaching & Learning

We support faculty and students in creating and managing high quality learning experiences

- Course & assessment design
- Student engagement
- Classroom hardware & software
- Digital accessibility
- Video production



Accessibility

DigitalX exists to help faculty, staff, and students create great digital experiences that are accessible for everyone

In the next 30 days:

- You may receive a VISA from a student
- Support is available to provide VISA accommodations

Next:

- Digital accessibility support cookbook
- Spartan Ally
- Search “accessibility support” on tech.msu.edu



Research

MSU IT Research Cyberinfrastructure (RCI) coordinates and delivers information technology services, educational offerings, and consulting through various stages of the grant life cycle

Partners

- Data Science
- Virtualization & Storage
- Information Security
- Identity & Access Mgmt
- Data Center Services

Tools

- Research consulting form
- Service Catalog
- Data storage finder
- Research Facilitation Network



Cybersecurity

- Phishing attempts
- Strong passwords
- Sensitive data awareness & handling
- Secure remote access
- Safeguarding devices



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