Health Affairs: Creating a Culture of Safety at MSU

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Associate Provost and Assistant Vice President for Health Affairs
Dean, College of Human Medicine
For they who have health, have hope.
And they who have hope, have everything.

Thomas Carlyle
Why Health Affairs was Created

Survivors....
So we never again injure those who come to us seeking health and hope...
Associate Provost and Assistant Vice President for Health Affairs

- Lead strategic development and implementation of safety and quality practices and initiatives across all of MSU’s health care services.
  - student health clinics
  - physical therapy and trainers for student-athletes
  - all clinical activities for the Colleges of (Human) Medicine, Nursing and Osteopathic Medicine, as well as the MSU HealthTeam
Interim President
John Engler

Provost
June Youatt

Associate Provost and Assistant VP Health Affairs
Norm Beauchamp

HealthTeam

CMO
CEO
Athletics/Trainers
Student Health/Wellness

Departments
College of Human Medicine
College of Osteopathic Medicine
College of Nursing
‘We live by each other and for each other.’

‘Alone we can do so little. Together we can do so much’

Helen Keller
Key Members of Health Affairs

- Randolph F.R. Rasch, dean, College of Nursing
- Andrea Amalfitano, interim dean, Osteopathic Medicine
- Tony Avellino, assistant provost for student wellness, health and safety; chief medical officer, MSU HealthTeam
- Michael Herbert, interim chief executive officer, MSU HeathTeam
- Valerie Williams, RN, BSN, MBA, chief nursing officer, MSU HealthTeam
- David P. Weismantel, MD, MS, university physician and executive director, student health and wellness
- Mark Patishnock, PhD, director, counseling and psychiatric services.
- Claudia Finkelstein, M.D.C.M., director of Wellness, Resiliency and Support for the Vulnerable
Health Affairs Changes

- New CEO, CMO, CNO
- Stringent chaperone policy; simulated patient exams
- Peer Review: CIRCO, a Harvard organization
- New practice location policy
- Incident reporting improvement/triage: 24-hour turnaround
- Counseling and Psychiatric Services (CAPS) formed in February 2017 to help students
  - A second CAPS location opening Sept. at the Union
  - More counselors being hired
  - MSU students now have 24-hour access to licensed counselors through a phone app
Health Affairs Goals

- Create a culture of safety for all: students, patients, faculty and staff
- Transform health; guide the nation in the delivery of health care
The Future

- We will continue to listen and learn from survivors.
- We will continue to improve systems to support our students and ensure we provide the best care to every patient, every time.
- We will transform health, which is a challenge not just at MSU, but all over. We intend to get it right at MSU and show the nation what the best in health care looks like.
We are all leaders in creating a culture of safety. Call on me if:
- I can be of any support to you
- if you have guidance/suggestions for me