

# Health Affairs: Creating a Culture of Safety at MSU

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Dean, College of Human Medicine

For they who have health, have  
hope.

And they who have hope,  
have everything.

Thomas Carlyle



# Why Health Affairs was Created

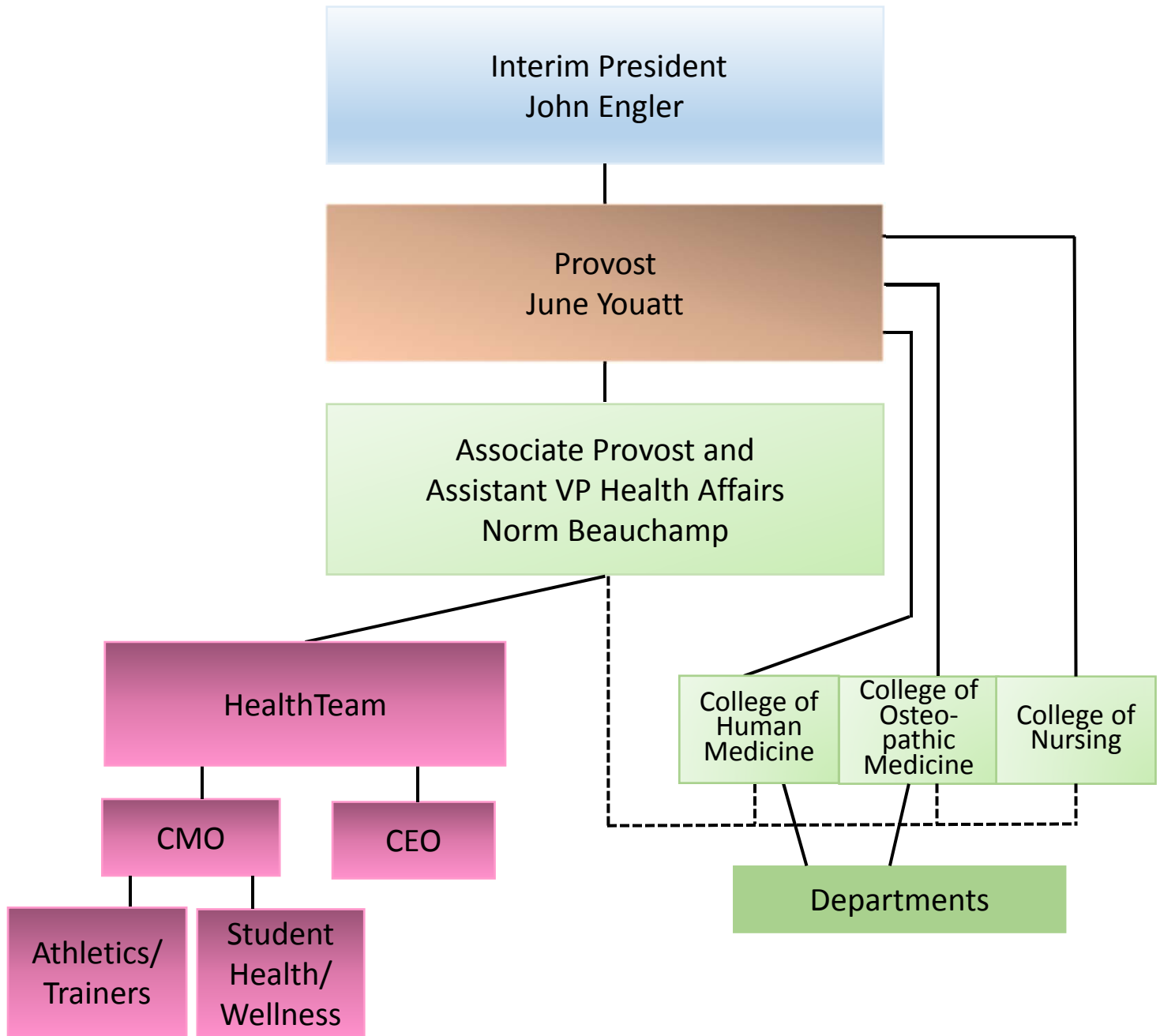
Survivors....

So we never again injure those who  
come to us seeking health and hope...



## Associate Provost and Assistant Vice President for Health Affairs

- Lead strategic development and implementation of safety and quality practices and initiatives across all of MSU's health care services.
  - student health clinics
  - physical therapy and trainers for student-athletes
  - all clinical activities for the Colleges of (Human) Medicine, Nursing and Osteopathic Medicine, as well as the MSU HealthTeam



**‘We live by each other and for each other.’**

**‘Alone we can do so little. Together we can do so much’**

**Helen Keller**

# Key Members of Health Affairs

- Randolph F.R. Rasch, dean, College of Nursing
- Andrea Amalfitano, interim dean, Osteopathic Medicine
- Tony Avellino, assistant provost for student wellness, health and safety; chief medical officer, MSU HealthTeam
- Michael Herbert, interim chief executive officer, MSU HealthTeam
- Valerie Williams, RN, BSN, MBA, chief nursing officer, MSU HealthTeam
- David P. Weismantel, MD, MS, university physician and executive director, student health and wellness
- Mark Patishnock, PhD, director, counseling and psychiatric services.
- Claudia Finkelstein, M.D.C.M., director of Wellness, Resiliency and Support for the Vulnerable

# Health Affairs Changes

- New CEO, CMO, CNO
- Stringent chaperone policy; simulated patient exams
- Peer Review: CIRCO, a Harvard organization
- New practice location policy
- Incident reporting improvement/triage: 24-hour turnaround
- Counseling and Psychiatric Services (CAPS) formed in February 2017 to help students
  - A second CAPS location opening Sept. at the Union
  - More counselors being hired
  - MSU students now have 24-hour access to licensed counselors through a phone app



# Health Affairs Goals

- Create a culture of safety for all: students, patients, faculty and staff
- Transform health; guide the nation in the delivery of health care



# The Future

- We will continue to listen and learn from survivors.
- We will continue to improve systems to support our students and ensure we provide the best care to every patient, every time.
- We will transform health, which is a challenge not just at MSU, but all over. We intend to get it right at MSU and show the nation what the best in health care looks like.



We are all leaders in creating a culture of safety.

Call on me if:

- I can be of any support to you
- if you have guidance/suggestions for me

